

PRODUCT WARRANTY POLICY

All CleanSpace™ products are covered by a two (2) year warranty.

To report a fault with a CleanSpace product please complete our [warranty form](http://www.cleanspacetechnology.com/troubleshooting/) on our website (<http://www.cleanspacetechnology.com/troubleshooting/>) and a PAFtec customer service representative will contact you about replacing the faulty unit.

IMPORTANT: Please note, due to potential contaminant of hazardous material on reported faulty units, PAFtec does not repair or service the CleanSpace™ respiratory equipment. All replacement products are new and have been tested prior to packing and shipping in our manufacturing facility in Sydney, Australia.

PAFtec Australia manufacturing facilities are audited annually under an ISO 9001 Quality Management Standards, NIOSH (USA) and IECEX and ATEX (Intrinsically Safe) Standards.

PAFtec Warranty Policy

The PAFtec Australia Pty Ltd warranty covers defects in materials and workmanship in every CleanSpace product you purchase during the warranty period, provided that the products has been used, cleaned and maintained in accordance with the CleanSpace instructions and PAFtec's recommendations. PAFtec Australia's warranty period is two (2) year from the date of purchase as determined by the date on the packing slip or invoice.

This warranty does not include consumable parts, such as filters and pre-filters, which must be replaced regularly by the user. Consumable parts are warranted up to the point of use, provided they have been stored correctly and are within their expiry date.

PAFtec Australia may change the availability of limited warranties, at our discretion, but any changes we make will not be applied retrospectively. Please note that we do not provide warranty coverage for:

- Problems that result from external causes such as accident, abuse or misuse
- Usage that is not in accordance with the CleanSpace product instructions
- Products with missing or altered serial numbers
- Products which have had their housings opened or otherwise tampered with
- Problems caused by using third party accessories, parts or components

The Company has the right to reject any Warranty claim made by a Purchaser pursuant to this Warranty where the Purchaser is unable to provide proof of purchase documentation for the Product from an authorised distributor or reseller of CleanSpace, which clearly shows the date and place of purchase.

PAFtec Australia Pty Ltd does not warrant that its products will operate without interruption or will be error-free, or that all errors may be corrected. PAFtec's sole liability and your sole remedy, for breach of the limited warranty will be repair or replacement of the product, or if neither of the foregoing are reasonably available, a refund of the amount you paid less amounts attributed to your prior use.

Except as expressly set forth in the license agreement, PAFtec Australia makes no warranties, whether express, implied, statutory or otherwise, with respect to its products. PAFtec Australia and its suppliers hereby specifically disclaim all other express, statutory and implied warranties and conditions, including the implied warranties of merchantability, fitness for a particular purpose, non-infringement and the implied condition of satisfactory quality. Except as expressly stated in the user manual, products are supplied on an "as is" basis without warranty.

Customers assume all responsibilities for selection of a product to achieve your intended results, and for the installation and use of the product. Some jurisdictions do not allow a limitation on implied warranties, and so the foregoing disclaimer may not apply to customers. In any event, any implied warranties that may exist under the laws of the jurisdiction of sale are limited to the two (2) year period set forth in the limited warranty.

Any claim under this warranty must be made within two (2) year of the date of purchase of the product. All warranty claims must be made by returning the defective product to your supplier together with the proof of purchase. The purchaser is responsible for all freight. In the event that any part of the product is found by PAFtec to be defective, PAFtec will either repair or at its discretion replace the faulty part.

This warranty is given by:

PAFtec Australia Pty Ltd (ABN 24 146 453 554)
Ground Floor, 16 – 18 Carlotta St,
Artarmon NSW 2064 Australia; T. +612 8436 4000 E. sales@paftec.com

This warranty is provided in addition to other rights and remedies you have under law. The customers are entitled to replacement or refund for a major failure. Customers are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Certification Standards globally outline a system for different levels of filtering efficiency or performance. The information below relates to the CleanSpace respirators, masks and filters.